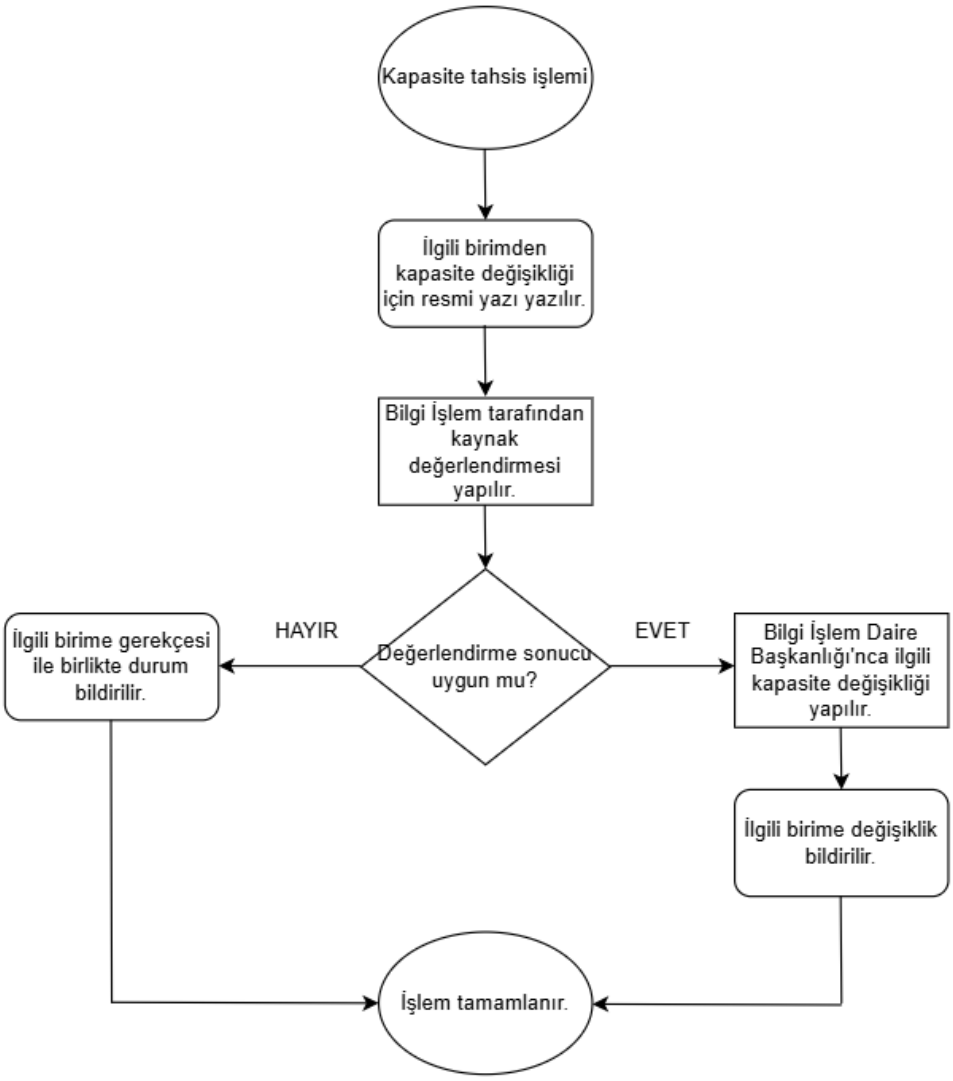KAPASİTE TAHSİSİ İŞ AKIŞ ŞEMASI