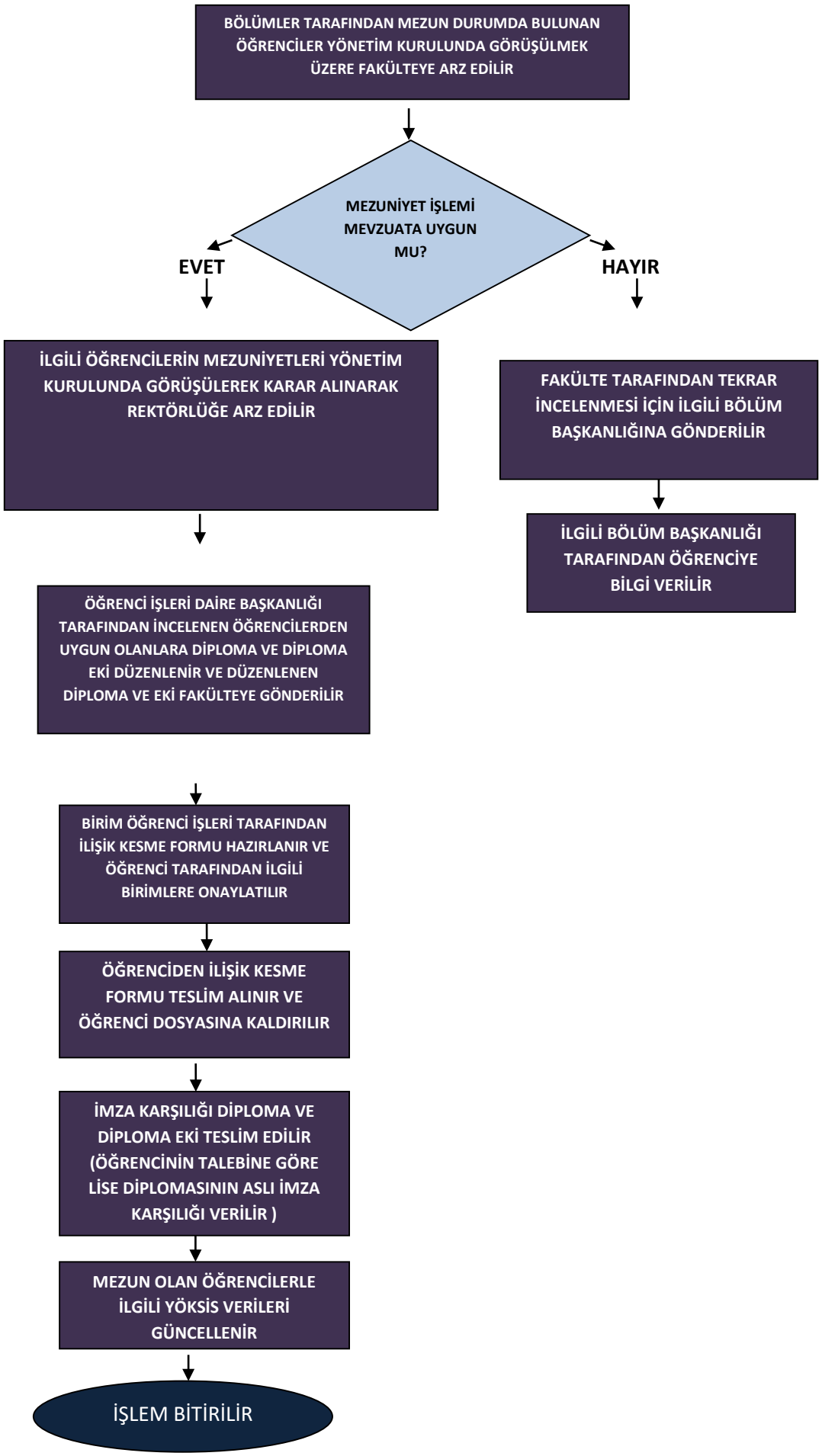MEZUNİYET İŞLEMLERİ